ZILUX

WARRANTY

ZILUX expressly warrants that its aluminum products are free from defects in materials or workmanship.

When the product is installed and maintained in accordance with ZILUX instructions, the following warranty coverage applies:

LED lighting modules are warranted against defects in materials and workmanship for a period of ten (10) years from the invoice date.

Drivers are warranted against defects in materials and workmanship for a period of seven (7) years from the invoice date.

Poles, luminaires and other accessories are warranted against defects in materials and workmanship for a standard period of ten (10) years from the invoice date.

If the product develops a defect in materials or workmanship during the applicable limited warranty period, ZILUX will, at its sole discretion, repair or replace the defective part of the product.

ZILUX WILL NOT REIMBURSE ANY COSTS RELATED TO LABOR OR ANCILLARY MATERIALS.

Finish

The term “finish” refers to the primer coat, high-definition printing, coating system and/or protective coat applicable to the product.

The standard warranty on the finish is ten (10) years, unless otherwise specified.

During the applicable warranty period, the finish will exhibit the following properties:

Color stability. No change in the color of the finish on the building exceeding five (5) CIE Lab units, measured in accordance with Section 6.3 of ASTM 2244. Color change will be measured on the exposed surface after it has been cleaned to remove oil, grease and other contaminants. The corresponding values will be compared with those of the product from the original batch.

Adhesion. Finishes whose adhesion is initially measured on reference samples in accordance with ASTM D3359 will exhibit no detachment.

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Warranty Conditions

Any modification to the product without formal written approval from ZILUX voids the warranty.

Normal atmospheric conditions exclude corrosive or particularly polluted environments, such as atmospheres contaminated by chemical emissions.

ZILUX recommends cleaning the product with fresh water and following the maintenance instructions (see Maintenance).

The warranty does not cover:

a) Damage to coated metal caused by handling, shipping, workmanship or installation; or

b) Damage to coated metal caused by scratching or abrasion after installation; or

c) Damage caused by natural disasters, falling objects, external forces, explosions, fires, riots, civil disturbances, acts of war, or other similar or different events beyond the control of ZILUX.

• Claims must be submitted to ZILUX in writing within a reasonable time after the problem is discovered, and authorization must be obtained before any repair or refinishing work begins. After receiving notice, ZILUX must be allowed a reasonable time to inspect and verify the claim.

• ZILUX’s liability under this warranty is limited to restoration or replacement, at ZILUX’s sole discretion.

• The warranty on any repaired or replaced coated metal remains valid for the remainder of the original product’s warranty period. All work will be performed by a company or contractor selected or authorized by ZILUX. Color variation between restored or replaced products and the original products will not be considered a defect.

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This warranty constitutes the entire agreement between the parties with respect to its subject matter and supersedes all prior oral or written agreements between the parties relating to that subject matter. The limited warranties set out ZILUX's entire liability with respect to the products they cover. ZILUX is not liable for consequential damages. No one is authorized to make any warranty representation on behalf of ZILUX other than as expressly stated above, and any such representations will not be binding on ZILUX.

Except as expressly stated above, ZILUX makes no warranties, express or implied, including but not limited to warranties of merchantability or fitness for a particular purpose. The warranties are valid for the duration of the limited warranty, or the shorter duration provided by local law. These limited warranties give you specific legal rights, and you may also have other rights that vary from one region to another.

NO PROVISION OF THIS WARRANTY SHALL BE CONSTRUED AS A WARRANTY OF THE QUALITY OF THE INSTALLER'S WORKMANSHIP, OR AS IMPOSING LIABILITY ON ZILUX FOR UNSATISFACTORY PERFORMANCE DUE TO POOR WORKMANSHIP OR INSTALLATION.

Storage. To avoid damaging your product, keep it flat and dry. A damp environment is unsuitable.

Maintenance. It is "recommended" that dust, dirt and other deposits be removed annually from the coated portion using a soft sponge or cloth, water and a mild detergent or soap with a pH between 5 and 9. Pressure washing and the use of harsh detergents or chemicals are prohibited.